# IOWA STATE UNIVERSITY

Office of Equal Opportunity

# Title IX and Sexual Harassment Response Training for Title IX Deputy Coordinators, Investigators, and Decision-Makers

#### **AGENDA**

- Title IX Scope & Jurisdiction
- Title IX & Other Policies
- Institutional Response to Sexual Harassment
- Formal Complaints
- The Grievance Process
- Investigations
- Hearings
- Appeals
- Informal Resolution
- Confidentiality

# IOWA STATE UNIVERSITY

Office of Equal Opportunity

# Title IX Scope and Jurisdiction

#### What is Title IX

"[N]o person in the United States shall on the basis of sex be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving federal financial assistance." 32 C.F.R. § 106.31

#### Who does Title IX apply to?

Entities that receive federal financial assistance, including colleges and universities that participate in Title IV funding

- Not individual persons
- But institutions are required to adopt policies and procedures to implement Title IX that do apply to individual persons

# What sexual harassment does Title IX apply to?

- Title IX applies to sexual harassment in the "education program or activity" of a federal funding recipient
- Title IX defines "education program or activity" to include the "operations" of educational institutions
- Does apply to conduct occurring in property owned or controlled by an officially-recognized student organization
- Does <u>not</u> apply to private conduct occurring in private location that is not part of education program/activity

# Title IX application

Education program or activity

Current student or employee or individual attempting to participate

Within geographic boundaries of U.S.

Effective August 14, 2020

# **Examples of education programs & activities**

Admissions	Academic Instruction	Workplace	
Sports Teams	Residence Life	Hiring	
Sponsored Activities	Campus amenities	Work-Study	
Off-Campus Experiences Organized by the Institution	Games, Concerts, Speeches On-Campus	Anything Else that Happens On-Campus	

# Does Title IX apply to off-campus sexual harassment??





Yes, <u>if</u> the conduct at issue occurs in the context of an education program or activity

Yes, if the conduct at issue occurs in a house owned or controlled by an officially-recognized Greek organization or other student organization

No, if the conduct occurs in a private location and is not part of an institution's education program or activity

# **Examples of education program/activity**

The tennis team travels to a different school for a tournament and stays overnight at a hotel. At the hotel where the team is staying, the coach sexually harasses the team's manager.

Student is sexually assaulted in a residence hall on-campus. The sexual assault occurs on a Saturday evening. The identity of the perpetrator is not immediately known.

During spring break, two students travel to another state and stay at a resort owned by a hotel chain. The students booked the trip on their own for leisure purposes. While staying at the resort, one student sexually assaults the other student.

# Does Title IX apply to sexual harassment in other countries?

- No the Department of Education interprets Title IX to apply only within the geographic boundaries of the U.S.
- Other countries may have laws that govern sexual harassment

#### What is Title IX Sexual Harassment?

# Conduct on the basis of sex that is:

Quid pro quo harassment by employee	Hostile environment harassment	Sexual assault	Dating violence	Domestic violence	Stalking

# Quid pro quo harassment

An employee of the institution conditions the provision of some aid, benefit, or service on another person's participation in unwelcome sexual conduct.

➤ Often arises where employee holds position of authority over a student.

#### **Examples of quid pro quo**

Manager tells employee that employee will not get a raise this year unless they perform sexual favors for manager. Employee has no interest in performing sexual favors for manager.

Faculty member tells student that student can increase their grade from a "B" to an "A" if the student wears revealing clothing that is "more pleasing" to the faculty member's eye.

#### Hostile environment sexual harassment

Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal access to the recipient's education program or activity.

#### Look at:

- Type of misconduct
- Frequency
- Where misconduct occurred
- Power differentials

#### How do we determine if a hostile environment exists?

- 1. Consider all the facts and circumstances, such as:
  - The type of misconduct
  - The frequency of the misconduct
  - Where the misconduct occurs
  - Whether a power differential exists, etc.
- 2. From the perspective of a reasonable person

# **Example of hostile environment**

Student A repeatedly gropes Student B's buttocks when the two are in the elevator of their shared dormitory. B has no romantic interest in A and has told A to stop. But A persists, causing B to use the stairs instead of the elevator and to avoid A in other areas of the dormitory.

# Another example of hostile environment

Student A asks Student B to go on a date, and B says "no." A then repeatedly sends B text messages using various vulgar terms that suggest that B is promiscuous. When Student A and Student B attend a shared biology class, A mutters these vulgar terms toward B, loud enough for others to hear. Student B blocks Student A's phone number and drops the biology class to avoid Student A.

# Another example of hostile environment

Student A obtains a nude picture of Student B from B's former romantic partner. Student A threatens to post the nude picture on social media unless Student B poses nude for A in A's dorm room. Student B poses for Student A to avoid the nude picture being circulated. Student A is not an employee.

# **Example of** not hostile environment

Student A actively supports a prominent political candidate who has been accused of sexually harassing campaign staffers. Student B files a complaint that Student A's political support of the candidate has caused a sexually hostile environment on campus.

#### First Amendment considerations

Sexual harassment under Title IX does not include conduct that is protected by the First Amendment.

The subjective offensiveness of speech, alone, is not sufficient to create a hostile environment.

#### Next we are going to discuss sexual assault:

- Rape
- Sodomy
- Sexual assault with an object
- Fondling
- Incest
- Statutory Rape
- Domestic Violence
- Dating Violence
- Stalking

We will start with discussion of consent & capacity

# **Consent: ISU Title IX Policy**

An informed, voluntary, and active agreement expressed through affirmative words or actions, and mutually understandable to all parties involved, to engage in a specific sexual act at a specific time.

#### Look at:

- Presence of force, threat of force, intimidation, coercion?
- Did complainant have the capacity to give consent?
- Would the communication between the parties be interpreted by a reasonable person (under similar circumstances and with similar identities) as a willingness to engage in a specific sexual act?

# **Incapacity**

Incapacity refers to a state where a person does not appreciate the nature or fact of sexual activity due to the effect of drugs or alcohol consumption, medical condition or disability, or due to a state of unconsciousness or sleep.

# **Example of incapacitation**

Student A has had ten cocktails over the course of two hours. Student B takes Student A to Student B's apartment. Student A cannot walk without support, forgets B's name, and passes into a stupor when B places A on B's bed. Student B then has sex with Student A.

# Example of <u>not</u> incapacitated

Student A has had four beers over the course of two hours. Student A calls Student B to see if Student B is home. A then drives from campus to B's off-campus apartment. Upon arriving, Student A initiates sexual contact with Student B, and then insists that B use contraception before the two have intercourse.

Student A is an active participant in the intercourse.

Next we will discuss sexual assault.

#### What is sexual assault?

Under Title IX, "sexual assault" incorporates the following classes of conduct:

- Rape
- Sexual assault with an object
- Sodomy
- Fondling
- Incest

#### What is rape?

Having carnal knowledge of a person, without the consent of the victim, including instances where the victim is incapable of giving consent because of age or because of temporary or permanent mental or physical incapacity. There is "carnal knowledge" if there is the slightest penetration of the vagina or penis by the sex organ of the other person.

Attempted rape is included.

# What is sodomy?

Oral or anal sexual intercourse with another person without the consent of the victim, including instances where the victim is incapable of giving consent because of age or because of temporary or permanent mental or physical incapacity.

# What is sexual assault with an object?

Using an object or instrument to unlawfully penetrate, however slightly, the genital or anal opening of the body of another person, without the consent of the victim, including instances where the victim is incapable of giving consent because of age or because of temporary or permanent mental or physical incapacity.

An "object" or "instrument" is anything used by the perpetrator other than the perpetrator's genitalia.

#### What is fondling?

Touching of the private body parts of another person for the purpose of sexual gratification, without the consent of the victim, including instances where the victim is incapable of giving consent because of age or because of temporary or permanent mental or physical incapacity.

# **Example of fondling**

Student A and Student B attend a dance held in the student union. While on the dance floor, Student A gropes Student B's groin without B's permission. Student B does not welcome the groping and views it as unwelcome.

#### What is incest?

Sexual intercourse between persons who are related to each other within the degrees wherein marriage is prohibited by law.

# What is statutory rape?

Sexual intercourse with a person who is under the statutory age of consent as defined by law.

#### What is domestic violence?

Felony or misdemeanor crimes of violence committed by a current or former spouse or intimate partner of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabitated with the victim as a spouse or intimate partner, by a person similarly situated to a spouse of the victim under the domestic or family violence laws of the state, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the state.

#### What is dating violence?

"Dating Violence" is violence committed by a person:

- Who is or has been in a social relationship of a romantic or intimate nature with the victim; and
- Where the existence of such a relationship will be determined based on consideration of the following factors:
  - The length of the relationship;
  - The type of relationship; and
  - The frequency of interaction between the persons involved in the relationship.

### **Example of dating violence**

Employee A and Employee B are engaged to be married but live separately and have no children in common. A and B get into an argument in A's car in the university's parking lot. During the argument, Employee A slaps Employee's B's face and tells B to "shut your mouth."

### What is stalking?

Engaging in a course of conduct directed at a specific person that would cause a reasonable person to:

- Fear for their safety or the safety of others; or
- Suffer substantial emotional distress.

### **Example of stalking**

Student A is infatuated with Student B, who has rebuffed Student A's romantic advances. Thereafter, Student A dresses in black and sneaks up to the window of B's Greek house at night in an attempt to see B. Student A does this twice before being caught in the act during A's third attempt.

### Title IX also prohibits retaliation

Title IX prohibits intimidation, threats, coercion, or discrimination against any individual for the purpose of interfering with any right or privilege secured by Title IX and its implementing regulations or because an individual has made a report or complaint, testified, assisted, participated in or refused to participate in any manner in an investigation, proceeding, or hearing under the institution's policy.

### **Example of retaliation**

Employee A testifies at hearing in support of Employee B's complaint of sexual harassment against manager. After institution finds that manager sexually harassed Employee B, manager demotes Employee A to punish A for testifying against manager.

# What about state laws governing sexual harassment on campus?

Institutions must still comply with state laws unless:

- They conflict with some element of the new Title
   IX regulation, in which case
- State law is preempted

### **GROUP SCENARIO**

Student A reports that Student B sexually harassed Student A on two occasions. The first incident consisted of B groping A's genitals without permission while the two were dancing during a formal hosted by a Greek organization at a local party venue the Greek organization rented. The second incident consisted of Student B attempting to have sexual intercourse with Student A one week later, when A was heavily intoxicated at a tailgate party held in the parking lot of a rival institution's football stadium.

### IOWA STATE UNIVERSITY

Office of Equal Opportunity

### Title IX and Other Policies

### **Examples of Policies with Related Concepts**

#### **Discrimination**

- Title IX
- Non-Discrimination and Anti-Harassment

#### Conduct

- Student Code of Conduct
- Faculty Handbook
- Reporting Responsibility Violations
- Code of Business & Fiduciary
   Conduct
- Uniform Rules of Personal Conduct

### Relationships

Consenting Relationships

### Discipline

Summary Dismissal –
 P&S

### ISU policies/codes/handbooks

Institutions are free to use other policies to address Sexual Harassment that does not occur in an education program/activity.

Students	<b>Employees</b>
----------	------------------

- Prohibited Title IX Sexual Harassment, Sexual Assault, Dating Violence, Domestic Violence, and Stalking Policy
- Student Code of Conduct
- Graduate College Handbook
- Non-Retaliation Against Persons Reporting Misconduct

- Title IX Policy
- Anti-Discrimination and Non-Harassment Policy
- Consenting Relationships Policy
- Reporting Responsibility Violations
- Code of Business & Fiduciary Conduct
- Uniform Rules of Personal Conduct
- Non-Retaliation Against Persons Reporting Misconduct
- Faculty Handbook
- Grievance Management Merit
- Statement on Ethics P&S
- Summary Dismissal P&S
- Dispute Resolution P&S

### **Comparing Title IX and Title VII**

"Neither Federal non-sex discrimination civil rights law represents a 'zero tolerance' policy banning all sexual harassment." — Preamble to 2020 Title IX Regulations

Title IX Sexual Harassment		Title VII Sexual Harassment		
Any quid pro quo by Employee	unwelcome  and sufficiently severe and pervasive and objectively offensive	Any sexual assault/DV/s talking	Quid pro quo	Sufficiently severe or pervasive

# How should we treat alleged conduct that may violate Title IX and Title VII policies?

"The Department recognizes that employers must fulfill their obligations under Title VII and also under Title IX. There is no inherent conflict between Title VII and Title IX, and the Department will construe Title IX and its implementing regulations in a manner to avoid an actual conflict between an employer's obligations under Title VII and Title IX."

Preamble to 2020 Title IX Regulations (also 34 C.F.R. § 106.6(f))

### **Example of typical "Title VII" process**

Complaint to manager, HR, ethics line, etc.

HR/manager collaborate to provide information to parties, investigate, and resolve



HR/manager take any appropriate corrective and preventive action, and protect against retaliation

# What triggers an employer's liability for sexual harassment under Title VII?

- 1. An employer, its agent, or its supervisor
- 2. Knew or should have known
- 3. About severe or pervasive sexual harassment
- 4. That a reasonable person would consider intimidating, hostile, or abusive
- By an employee or non-employee over which it has control, and
- 6. Failed to take appropriate corrective action

U.S. Equal Employment Opportunity Commission, Harassment (https://www.eeoc.gov/harassment)

### **GROUP SCENARIO**

Employee A reports that Employee B sexually harassed Employee A by installing a program on Employee A's computer that caused pornography to play when Employee A logged on. This occurred only once, after which Employee A had the program removed from Employee A's computer. Employee A makes a formal complaint under the institution's Title IX sexual harassment policy.

### IOWA STATE UNIVERSITY

Office of Equal Opportunity

### Institutional Response to Sexual Harassment

### What are the institution's overall duties?

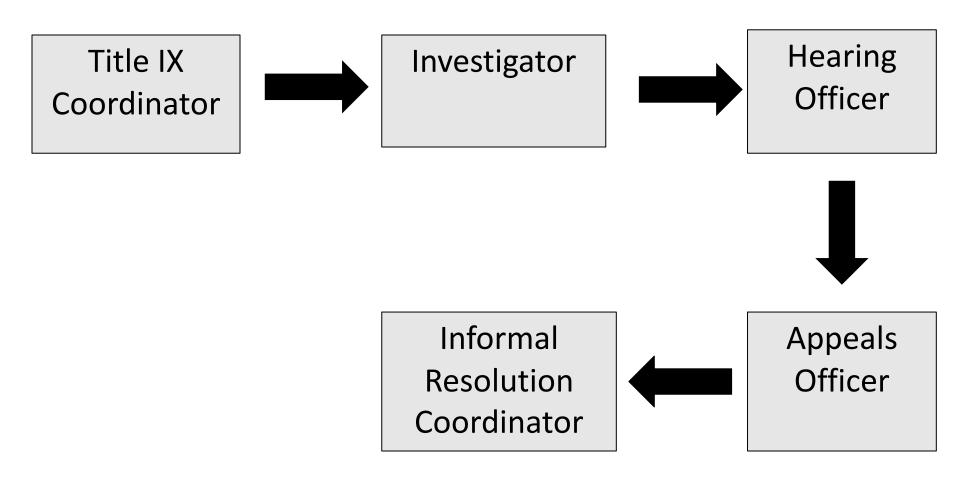
Respond to known acts of sexual harassment in a manner that is not clearly unreasonable

Treat complainants and respondents equitably

Follow procedure in response to Formal Complaints and before imposing discipline

Offer supportive measures

# Who are the key institutional actors in the grievance process?



## How does an institution get notice of sexual harassment?

Sexual harassment response is triggered when institution has "actual knowledge" of potential sexual harassment.

### What is "actual knowledge"?

"Actual knowledge" occurs when

- An institutional official, with authority to take corrective action
- Observes or receives a report
- Of sexual harassment occurring in the institution's education programs and activities

# Iowa State maintains a Responsible Employee policy

NEW: "Institutional Official"	OLD: "Responsible Employee"
With authority to take corrective action	With authority to take action to redress the harassment OR
	Who has the duty to report to appropriate school officials sexual harassment or other misconduct OR
	Individual who a student could reasonably believe has this authority

### When do we reach out to the alleged victim?

- After institution has actual knowledge, TIX
   Coordinator must contact alleged victim
- Provide info on supportive measures, grievance process, how to file Formal Complaint, and alleged victim's wishes

# What if we can't identify the alleged victim from a report?

- Title IX Coordinator should oversee preliminary investigation to determine the identity of the alleged victim
- If identity cannot be discerned after reasonable inquiry, matter should be documented and consideration given to other policies that can be utilized

### **Supportive measures**

Non-disciplinary, non-punitive supports and accommodations designed to preserve access to education programs and activities

- Reasonably available without fee or charge
- Without unreasonably burdening the other party
- Examples:
  - Counseling
  - Academic or housing accommodations
  - Leave of absence
  - Modified work schedule

### **Example of reasonable supportive measure**

Student A and Student B used to be in a romantic relationship. Since the relationship ended, Student B has gossiped about Student A's sexual proclivities with A's friend group. Student A does not wish to file a formal complaint, but wants access to counseling and to be allowed to change sections of a course that A currently shares with B.

### Example of unreasonable supportive measure

Employee A alleges Employee B engaged in sexual harassment by pervasively telling unwelcome sexual jokes in the workplace. Employee A asks the institution to retain the services of a specific psychologist in a different state to provide A counseling at a cost of \$1,000 per hour and to pay for A's travel expenses. The institution has access to local counselors of suitable qualification who are under a fixed contract to provide counseling to employees.

## Can we utilize interim removals or suspensions for students?

Students may be removed on a temporary basis only if:

- Individualized safety and risk analysis
- Determines that an immediate threat to physical health or safety of any student or other individual arising from the alleged sexual harassment justifies removal
- Student is given immediate notice and opportunity to contest the removal

# Example of immediate threat to physical health or safety

Student A is reported to have raped Student B at gunpoint. Police engage in hot pursuit and apprehend Student A attempting to flee campus. When apprehended, Student A is found in possession of a loaded and unregistered firearm.

# Example of <u>no</u> immediate threat to physical health or safety

Student A reports that Student B committed sexual harassment by repeatedly posting pornographic images on Student B's door in a Greek house. Student A does not allege that Student B has engaged in any physical conduct. When notified of formal complaint, Student B agrees to voluntarily remove images and cooperate with investigation.

### Can we place employees on administrative leave?

Yes – <u>employee</u> respondents may be placed on administrative leave without requisite showing of threat to physical health or safety

Whether an opportunity to challenge administrative leave must be given depends on employee status and other policies (i.e., Faculty Handbook)

### IOWA STATE UNIVERSITY

Office of Equal Opportunity

### **Formal Complaints**

### What is a Formal Complaint?

WHAT	WHO	HOW
<ul> <li>Document</li> <li>Alleging sexual harassment</li> <li>Requesting an investigation/resolution under grievance procedures</li> </ul>	<ul> <li>Signed by         <ul> <li>Alleged victim or</li> <li>TIX Coordinator</li> </ul> </li> <li>If filed by alleged victim, they must be current or attempted participant in education program/activity</li> </ul>	<ul> <li>Physical or electronic submission</li> </ul>
	<ul> <li>Third-parties may not file Formal Complaints on behalf of an alleged victim</li> </ul>	

# When may the Title IX Coordinator file a Formal Complaint?

- Typically when there is an important institutional interest in adjudicating a report irrespective of the alleged victim's wishes
- Typically involves serious misconduct, repeated misconduct, or misconduct by employees
- If alleged victim does not wish to file a formal complaint, Title IX Coordinator's decision to do so must not be clearly unreasonable

### **Example of TIX Coordinator Formal Complaint**

Student A and Student B each separately report they were sexually assaulted by Student C. Student A and Student B each suspect they were drugged by Student C. Neither Student A nor Student B wishes to file a formal complaint, but each has indicated they will cooperate with an investigation if the Title IX Coordinator files a formal complaint.

### When must a Formal Complaint be dismissed?

- If filed by the alleged victim, and the alleged victim is not a current or attempted participant in education programs and activities
- Complaint does not allege sexual harassment in the institution's education programs or activities
- Complaint alleges sexual harassment abroad
- Conduct alleged would not amount to sexual harassment even if it occurred as reported

### **Example of required dismissal**

Student A reports that Student B sexually assaulted Student A in their hometown during summer break. The alleged assault occurred in Student B's house after the two attended a co-ed softball game hosted by a local recreation league. Student A and Student B have had no contact since the alleged sexual assault.

# Another example of required dismissal

Student A makes a sexual harassment complaint against a faculty member because the faculty member requires students in English class to read a "Confederacy of Dunces" which contains sexual content that Student A finds immoral and obscene. Student A has no other basis for the complaint but the required reading of the book.

# When may we dismiss a Formal Complaint?

- Alleged victim indicates in writing a desire to withdraw the complaint (or particular allegations
- Respondent is no longer enrolled in or employed by the institution
- Specific circumstances prevent the institution from gathering evidence sufficient to reach a determination

# **Example of permissive dismissal**

Prior to investigation being completed, respondent graduates institution and complainant indicates she will not testify at a hearing because any discipline would be meaningless in light of respondent's graduation. There are no witnesses to the alleged sexual harassment and no non-testimonial evidence, such as video footage.

# Can we consolidate Formal Complaints?

Yes – Formal Complaints can be consolidated if they arise out of the same facts and circumstances.

Multiple respondents

Multiple complainants

Multiple allegations against a single respondent

Multiple allegations from a single complainant

## **Example of permissible consolidation**

Students A and Student B, who are roommates, allege that Student C barged into their dormitory room drunk and propositioned them for sex. Student A and Student B each file their own formal complaint of sexual harassment from the same incident.

# Example of impermissible consolidation

Student A files a formal complaint that Student B sexually assaulted Student A two years ago after Student A was incapacitated by drinking. Student C, Student B's present romantic partner, files a formal complaint that Student B committed dating violence by slapping Student C during an argument a month ago.

# **IOWA STATE UNIVERSITY**

Office of Equal Opportunity

# The Grievance Process

# What is the grievance process?

#### **INVESTIGATION** to

collect relevant inculpatory and exculpatory evidence

#### **LIVE HEARING**

before a decision-maker who finds facts under an evidentiary standard and determines the existence (or not) of a policy violation and any resulting sanctions/remediation

#### **APPEAL**

# What general principles govern the grievance process?

- 1. Equitable treatment of complainants and respondents
- No stereotypes based on a party's status as complainant or respondent
- Presumption respondent did not violate policy <u>unless and</u> <u>until</u> a determination is made after a hearing
- 4. Conflict and bias-free institutional participants
- 5. Promptness
  - Reasonably prompt
  - Advise parties of timelines for phases of process
  - Notify parties of extensions of timelines and reasons for same

# **Examples of impermissible stereotypes**

- "Greeks can't be trusted because they lie for each other"
- "People who engage in alternative sexual practices are more likely to be predators"
- "There are no false rape reports. So every complainant must be believed"
- Anyone who would go into someone else's bedroom must have wanted to have sex"

#### What is a conflict of interest?

- When an individual has a material connection to a dispute, or the parties involved, such that a reasonable person would question the individual's ability to be impartial
- May be based on prior or existing relationships, professional interest, financial interest, prior involvement, and/or nature of position

# **Example of conflict of interest**

Student A files a formal complaint of sexual harassment against Student B. One of the hearing panel members selected is Student B's faculty advisor who has previously written letters of recommendation for Student B's application to law school in which faculty advisor wrote that Student B is "honest to a fault."

# Another example of conflict of interest

Employee A accuses an employee of a food service vendor of sexual harassment. Institution assigns an investigator whose spouse is employed as a manager for the food service vendor and who directly supervises the accused employee.

### **Example of bias**

Institutional employee chosen to serve on a hearing panel chairs the board of a local non-profit dedicated to sexual assault advocacy. During a speech at the non-profit's annual gala, the employee states: "The presumption of innocence is wrong in cases of sexual assault. I firmly believe a person accused of sexual assault must prove their innocence."

## **Another example of bias**

Investigator assigned to investigate a formal complaint of sexual assault has repeatedly told colleagues that the investigator believes most complainants just "regret that they got drunk." He tells a co-investigator: "I just don't think it's ever fair to hold anyone responsible when both parties are drinking."

# Who is responsible for identifying bias and conflicts of interest?

- Title IX Coordinator oversees grievance process and must address known or reported conflicts of interest/bias
- Institution must also permit parties to raise concerns of conflicts of interest and bias
- Individual institutional actors should self-police conflicts of interest and self-identify bias

# How long does a grievance process take?

- There is no firm deadline, and the length of the grievance process varies depending on a variety of factors
- Institution must be reasonably prompt, advise parties of timelines for particular phases of the process, and notify parties of extensions of timelines and the reasons for the same

# What do we do if we find that sexual harassment occurred?

If grievance process results in a finding of sexual harassment:

- Discipline for the respondent as determined by those with authority over the respondent
- For complainant, grant remedies reasonably necessary to restore or preserve access to education programs and activities

# **Group Scenario**

Student A reports that Student B stalked Student A by peeping through Student A's changing room door at the hospital where both are doing rotations, and by stealing Student A's underwear from the laundry at the dormitory. Student A seeks supportive measures but does not wish to file a formal complaint and is concerned Student B may retaliate if Student B learns of the report. Student A graduates in two months, while Student B will not graduate for another year. It is unclear whether Student A will testify at a hearing.

# IOWA STATE UNIVERSITY

Office of Equal Opportunity

# **Investigations**

# What is the purpose of an investigation?

- 1. For the institution
- 2. To collect relevant inculpatory & exculpatory evidence
- 3. Sufficient to permit an impartial decision-maker to determine
- 4. Whether or not the reported sexual harassment occurred

# What is inculpatory evidence?

- Evidence tending to support the proposition a respondent committed sexual harassment as alleged
- Example: A text message sent the day after an incident from the respondent stating: "I never should have forced you to have sex with me after you said 'no.' I'm so sorry for what I did.

## What is exculpatory evidence?

- Evidence tending to support that the respondent did not commit sexual harassment as alleged
- Example: A text message sent the day after an incident from the complainant stating: "I know that I said 'yes' at the time. And I knew what I was doing. But now I feel like you just used me as a one-night-stand."

# What are the general principles of an investigation?

- Parties must have sufficient notice to prepare and meaningfully participate
- Investigator has an independent duty to collect relevant inculpatory and exculpatory evidence
- Parties have an equal opportunity to present their statements, evidence, and to identify witnesses • Parties have equal opportunity to review and comment on evidence developed
- Investigation is evidence-gathering, not fact-finding

# How do we tell the parties about an investigation?

Institution must provide the parties written notice of a formal complaint that includes sufficient details about the "who, what, when, where, and how"

#### Written notice must include:

- Statement of presumption that the respondent is not responsible unless and until a determination is made at the end of the process
- 2. That parties have the right to an advisor of their choice
- 3. That parties have the right to inspect & review evidence
- Any prohibition on providing knowingly false statements or information

### How do we collect evidence?

Interviews of parties and witnesses

Collection of nontestimonial evidence

# What are some general principles about interviewing?

TIMING	SETTING	ROLE	PREPARE
Interview as soon as reasonably possible	Private & quiet	Maintain role as evidence-gatherer, not advocate or fact-finder	Prepare your questions, and the questions you are likely to be asked

# Example of question investigator may be asked

From student witness: "Will I be disciplined if I don't show up for the hearing?" Answer: "It's very important for you to attend so we have accurate and complete information. And I'm personally asking you to attend if your presence is requested. But no, you won't be disciplined for failing to attend."

# Another example of question investigator may be asked

From a party: "I want to tell you something 'off-the-record.' Is that okay?"

Answer: "The nature of the interview is that everything is 'on-the-record.' So no, I can't have an 'off-the-record' conversation with you. But you can have a confidential conversation with one of the University counselors."

## How do you structure an interview?

- 1. Rapport-building
- 2. Information providing
- 3. Substantive testimony collection
- 4. Next steps/information providing

### What is rapport?

A productive relationship between the interviewer and the interviewee that leads to cooperation, which in turn leads to disclosure

### How do you build rapport?

- 1. Share similarities and common ground
- **2. Affirmation/verification**: When an interviewee self-discloses, respond by verifying or affirming what they have shared
- **3. Summaries**: By summarizing what you have heard, you show that you're engaged and attentive
- **4. Understand**: Understand any resistance the interviewee has, inquire about it, and understand it
- **5. Demonstrate** professionalism, competence (skills, resources, ability), integrity, and fairness

# **Example of rapport building**

"I saw in the directory that you are from Colorado. My family likes to go white water rafting on the Arkansas River. Do you know of any other good places to raft?"

# Helpful things to say in every interview

- 1. "If I ask a question you don't understand, please let me know"
- 2. "If I ask a question and you don't know the answer, it's okay to say you don't know."
- 3. "If you think I've misunderstood anything you say today, please be sure to tell me."
- 4. "I want to get as much information as possible, so please be detailed in what you share."
- 5. "If I don't ask about something you think is important, please tell me."
- 6. "To do my job, I need accurate information. So I always remind every witness that it's important to tell the truth."

## What kinds of questions should I ask?

- 1. Start with **free recall** 
  - Let them share without interruption
- 2. Then ask **open-ended questions** 
  - TED: Tell, Explain, Describe
- 3. Then ask **probing** questions
  - The Ws: who, what, where, when, why, how
- 4. Sparingly ask appropriate closed questions
  - "You said Ben was holding a knife. In which hand?"
  - "You said you were sitting by the window. Which direction were you facing?"
- 5. And finally, **summarize** what the interviewee has said, using their own words

### What kinds of questions do I need to avoid?

- 1. Inappropriate closed questions (Yes/No)
- 2. Forced-choice questions ("Does your partner live with you or with a roommate")
- Leading questions ("Your ex-partner goes to school here, right?")
- 4. Multiple, compound, or overly-long questions ("Does your partner live with you, with a roommate, at home, or alone")

#### How do we make a record of the interview?

- 1. Note-taking is our practice
- Notes should be used to create a coherent interview memorandum immediately after interview while fresh in investigator's mind; write directly within PIR/FIR
- 3. Update IssueTrak/H: contemporaneously
- 4. All updates record as Note in IssueTrak

Note that parties do not have the right to insist on recording an interview.

#### Sources of non-testimonial evidence

- The parties
- Witnesses
- Institutional email
- Video cameras
- Key card logs
- Timesheets
- Public social media
- Institution-owned computers
- Institution-owned personal devices
- Information on institutional servers
- Police

# May an investigation collect evidence on sexual history?

Generally, no.

Evidence of a complainant's prior sexual behavior is relevant only if offered to prove that someone other than the respondent committed the conduct, or if evidence of specific incidents of the complainant's prior sexual behavior with the respondent are offered to prove consent

# May an investigation collect and rely on privileged records?

- Only if a party waives the privilege
- An institution may not access information under a legally recognized privilege unless the holder of the privilege waives it
- Institution cannot unilaterally access its own counseling and health files for investigation purposes

# **Example of permissible use**

Student who makes report of sexual assault executes a HIPAA-compliant release requesting and authorizing the hospital to provide a copy of her SANE/SART examination to the investigator.

# Example of <u>impermissible</u> use

Respondent tells investigator he met with an attorney the day after the alleged sexual assault. The investigator demands that the respondent reveal what he told his attorney. When the respondent declines, the investigator states he will note that in the report and advise the hearing panel to draw an adverse inference against the respondent for "failing to cooperate."

#### Parties' access to evidence

- At a minimum, parties must be given access to all inculpatory and exculpatory evidence directly related to the allegations (regardless of whether the institution intends to rely on it) at least 10 days before the investigation report is finalized
- Evidence must be provided to a party and their advisor in physical copy or electronically
- Any earlier access to the evidence must be provided equally

# Parties' right to respond to the evidence

- Parties have right to respond
- When: After they review the evidence provided at least 10 days prior to issuance of the investigation report, parties can provide written responses
- Depending on written responses, additional investigation may be needed
- Investigator should consider the written responses in drafting final language of investigation report

## How is the investigation concluded?

- Issuance of a written investigation report
- Must fairly summarize the evidence collected, including both inculpatory and exculpatory evidence
- Must be provided to each party and their advisor at least 10 days prior to any hearing

# Does the investigative report make any findings?

- No –the investigation report fairly summarizes the relevant inculpatory and exculpatory evidence collected during the investigation
- Under the new Title IX regulation, factual findings and determinations of policy violations are made by a decision-maker at a subsequent hearing

# Parties' right to an adviser

- Parties may be accompanied to any investigative interviews and meetings by an adviser of their choice
- Adviser may be an attorney, but does not have to be
- Institution may confine adviser to a passive role during the investigation phase
- Institution is <u>not</u> required to provide an adviser during investigation phase

#### What if an adviser breaks the rules?

- Institution may impose limits on the adviser's role and certain behavior standards
- Must be applied equally for both parties
- Institution may exclude adviser who violates rules, but must pause the relevant interview, meeting, or interaction until the party has a new adviser

## **Example of adviser breaking the rules**

A student brings an aggressive attorney as their advisor to an interview. The institution's policy states that advisors are to remain passive and not argue on behalf of the parties they are advising. During the interview, the attorney repeatedly interrupts the investigator, objects to questions, argues that the investigator should ask different questions, and attempts to present legal arguments citing caselaw.

## Another example of adviser breaking the rules

A student names the student's mother as advisor. The institution's policy states that advisors may not obstruct communications between the institution and a party. The student's mother tells the investigator the investigator is to communicate solely through the mother and not send any emails directly to the student. When the investigator emails the student directly to schedule an interview, the mother calls and verbally attacks the investigator.

# Are parties subject to a "gag" order during the investigation?

- No the institution may not restrict the ability of parties to discuss the allegations or to gather and present relevant evidence, which includes talking to witnesses
- But institution can still enforce prohibitions on witness intimidation, witness manipulation, false statements, retaliation, harassment, etc.

# **Example of permissible conduct**

Respondent accused of sexual assault sends text messages to various students who may have observed the complainant's level of intoxication on the night in question. Respondent's text says: "Please contact me ASAP if you believe the complainant was sober."

# Example of <u>impermissible</u> conduct

Respondent tells roommate that respondent has been accused of sexual assault and "it's important that we get our stories lined up." Roommate states his belief that respondent arrived home at 2:00 a.m. Respondent says: "No. You're going to say you saw me here in bed at 11:00 p.m. That's what you need to say or I'm screwed. I'll owe you for this..."

# **GROUP SCENARIO**

Student accuses Graduate Teaching Assistant of using a power differential to coerce student into performing oral sex. Student has received counseling since the incident and tells the investigator the counselor has diagnosed PTSD. GTA denies the oral sex was coerced. GTA claims that student consented and previously performed oral sex on another GTA. GTA tells investigator GTA has procured an expert witness who will opine student was not coerced and was not influenced by the power differential. Student identifies several witnesses who will testify GTA was a "creep."

# IOWA STATE UNIVERSITY

Office of Equal Opportunity

# Hearings

# What is the purpose of a hearing?

- To hear testimony and receive non-testimonial evidence so that
- The decision-maker can determine facts under a standard of evidence
- Apply those facts to the policy, and
- Issue a written determination resolving the formal complaint and imposing discipline/remedial measures as necessary

#### What standard of evidence can be used?

- Either
  - Preponderance of the evidence or
  - Clear and convincing evidence
- Institution must select a standard and apply it uniformly in all cases, regardless of the identity of the respondent

# Who runs the hearing?

- Regulations require hearing to be administered by a "decision-maker(s)"
- Means institution can use a single hearing officer or a hearing panel (presumably, with a chairperson)

# What are the logistics of a hearing?

- Hearing must be recorded (audio or video) or transcribed
- Hearing must have "live" i.e., contemporaneous participation by parties and their advisors
- Hearing can be held in a single room or with the parties separated in different rooms
- Hearing can be held virtually using suitable software

# What who attends a hearing?

- The decision-maker(s)
- Other necessary institutional personnel or institutional advisors (i.e., attorneys)
- The parties
- Each party's adviser
- Witnesses as they are called to testify
- Other support persons for parties, if permitted by institution

# Do we provide a party's adviser?

- Default rule is that a party selects and brings an adviser of their choice to the hearing
- Adviser can be, but does not have to be, an attorney
- If a party does not have an adviser, institution must supply one for the purpose of questioning the other party and witnesses on behalf of the student in question

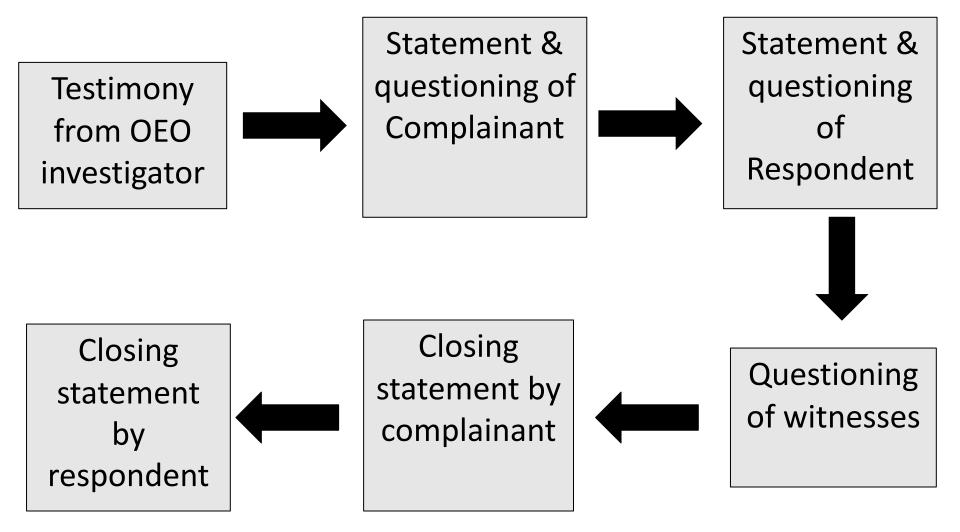
## How does the hearing actually work?

New regs are largely silent on specific elements

#### Required elements include:

- Decision-maker(s) must independently evaluate questions for relevance and resolve relevancy objections
- Party's advisers must be allowed to conduct live questioning of other party and witnesses
- Party or witness who refuses to submit to live questioning from other party's adviser must have their testimony excluded
- 4. Questioning of sexual history generally not permitted

# What is a potential sequence for the hearing?



# How might questioning of parties take place?

Party should be allowed to give a narrative first

Followed by questioning, including cross-examination, by adviser for other party decision-maker/s

Followed by questioning from decision-maker/s

# How might questioning of witnesses take place?

Witness is first questioned by decision-maker/s

Followed by questioning, including cross-examination, from respondent's adviser

Followed by questioning, including cross-examination, from complainant's adviser

#### What is relevance?

#### Evidence is relevant if:

- It has a tendency to make a fact more or less probable than it would be without the evidence;
   and
- The fact is of consequence in determining the action

#### Who determines relevance?

- Decision-maker(s) must screen questions for relevance and resolve relevance objections
- Decision-maker(s) must explain any decision to exclude a question as not-relevant

## **Example of relevant evidence**

Student A has accused Student B of sexual assault by having sex with Student A while Student A was incapacitated by alcohol consumption after a party. Advisor for Student B asks Student A: "Did you send any text messages or make any phone calls during the party?"

# Another example of relevant evidence

Coach is accused of sexually propositioning Student B in exchange for more playing time. Advisor for complainant asks the Coach: "Didn't you tell one of the trainers that Student B is a 'very attractive young woman?'"

# Example of evidence that is <u>not</u> relevant

Student A has accused Student B of sexual assault. Advisor for Student A asks Student B: "Were you convicted for driving under the influence when you were a sophomore in high school?"

# Another example of evidence that is <u>not</u> relevant

Complainant alleges boyfriend/respondent engaged in dating violence by kicking complainant during an argument. Advisor for boyfriend/respondent asks complainant: "Isn't it true that you are only dating boyfriend/respondent because of his family's money?"

# Is sexual history considered?

Generally, no

Evidence of a complainant's prior sexual behavior is relevant only if: that someone other than the respondent committed the conduct, or

- If evidence of specific incidents of the complainant's prior
- Offered to prove sexual behavior with the respondent are offered to prove consent

### **Example of impermissible use of sexual history**

Student A has accused a faculty member of sexual harassment. Advisor for the faculty member asks Student A: "How many men did you sleep with in the month before you claimed the faculty member sexually harassed you?"

### **Example of permissible use of sexual history**

Student A has accused Student B of sexual assault. Student A testified that Student B had intercourse with Student A without using a condom, which Student A states Student A would never have agreed to because Student A always requires protection. Advisor for Student B asks Student A: "But didn't you have unprotected sex with Student B a week prior? And didn't you tell Student B it was 'okay' that Student B didn't wear a condom?"

### Does any testimony get excluded?

Yes – Decision-maker(s) must exclude the statements of any party or witness who refuses to submit to cross-examination from the other party's advisor

### **Example of excluded testimony**

Complainant gives emotional account of sexual assault and answers questions from hearing panel chair. Complainant then answers only one question from respondent's advisor before breaking down and refusing to answer any more. After a break is taken, complainant tells hearing panel chair complainant cannot endure cross-examination. Complainant leaves the hearing.

### Another example of excluded testimony

Witness gives statement to investigator that witness observed complainant right before alleged sexual assault. Witness told the investigator that complainant was too drunk to stand up. Witness fails to attend hearing. Investigator is prepared to relay what witness told investigator.

### **Example of testimony not excluded**

Witness answers questions from hearing officer. After consulting with complainant, advisor for complainant says that the advisor has no questions for witnesses. Advisor for respondent then proceeds to cross-examine witness.

### Can we set standards of behavior for hearings?

Yes, provided they are applied equally and do not violate explicit guarantees from the Title IX regulation.

### **Example of permissible standards**

Institution's hearing procedures require all participants to maintain decorum, remain at their respective assigned table at all times, and direct all communications to the hearing officer with the exception of questions posed to the other party and witnesses by each party's respective advisor.

### Example of <u>impermissible</u> standards

Institution's policy prohibits a party or advisor from "doing anything that would make another party uncomfortable or suffer anxiety, including asking questions that may cause a party to relive an experience in a traumatizing way."

### How long does a hearing last?

- Decision-maker(s) have the ability to set reasonable time limits on the hearing and its constituent parts
- Parties must have a reasonable opportunity to conduct questioning/ cross-examination, but do not have the right to question/cross-examine witnesses as long as they want
- Decision-maker(s) should set an overall length to the hearing in advance and keep parties on schedule

### How do(es) the decision-maker(s) decide a case?

- After hearing, decision-maker(s) must deliberate and consider all the admissible testimony and admissible non-testimonial evidence
- 2. Evaluate evidence for weight and credibility
- Resolve disputed issues of fact under the standard of evidence adopted by the institution
- 4. Using the facts as found, apply the policy's definitions to those facts to determine whether sexual harassment occurred

### What does it mean to weigh evidence?

- Not all evidence has equal value
- Some evidence may be more reliable and probative than other evidence
- Weight may vary depending on a range of factors, such as credibility; corroboration; consistency; level of detail; expertise of the witness; whether a witness is disinterested, etc.

### **Example of considerable weight**

Witness testified he saw complainant and respondent leave the bar at 11:05 pm as witness was arriving. Witness states he clearly saw their faces and remarked to a friend about a particular t-shirt the complainant was wearing and how respondent had a nose ring. Witness testified he knows the time was exactly 11:05 pm because witness remembers receiving a phone call right as witness entered the bar, and witness's call log indicates the call was received at 11:05 pm.

### **Example of less weight**

Witness says he saw a couple leaving the bar "sometime after ten but before midnight" but witness is not "sure exactly" when. Witness testified they "sort of looked" like complainant and respondent and witness is "pretty sure" it was them. But witness also says witness had spent two hours at a different bar before that and was "pretty drunk at the time I saw them."

#### How do(es) the decision-maker(s) issue a decision?

In a written document, provided contemporaneously to the parties that:

- Identifies the allegations of sexual harassment
- Describes the various procedural steps taken from the time the formal complaint was made
- States findings of facts supporting the determination
- Reaches conclusions regarding application of relevant policy definitions to the facts
- Includes a rationale for each finding for each allegation
- States the disciplinary sanctions and remedies, if implicated by the determination made, and
- Explains the procedures and grounds for appeal.

### Who determines discipline and remediation?

- This is a question of institutional choice
- Some institutions will have the decision-maker(s) also impose discipline
- Others may refer a disciplinary authority with jurisdiction over the respondent (i.e., Dean of Students, Provost, Director of Human Resources, etc.)
- If referred to someone else, that must occur before the written determination is issued

### What principles do we use to determine discipline?

- Discipline should vary depending on the nature of the violation found considering aggravating and mitigating factors
- All things being equal, like violations should have like punishments
- Discipline has educational, punitive, and protective elements

### What principles do we use to determine remediation?

- If a violation is found, institution must take steps to restore or preserve the complainant's access to education
- Various types of supportive measures may be utilized after the determination to restore or preserve access
- Institution is not required to provide the exact remedy requested, but must provide a remedy that is not clearly unreasonable

### **GROUP SCENARIO**

Student A accuses Student B of sexual assault. During the investigation, Student C told the investigator Student C saw Student B carry Student A—passed out—into Student B's dorm room immediately before the alleged sexual assault. Student C does not appear for the hearing as expected. Student A testifies to the hearing officer that the investigator told Student A that Student C saw that Student A was passed out. When Student A testifies to this, Student B's advocate objects, demands a "mistrial," and refuses to be silent after the hearing officer declines to exclude the testimony.

### IOWA STATE UNIVERSITY

Office of Equal Opportunity

## **Appeals**

### What is the purpose of the appeal?

- Appeal permits challenge of a dismissal or determination on certain limited grounds
- Appeals are not an opportunity to re-argue an outcome or seek "de novo" review

### Who can appeal?

- Title IX regulation requires that either party be allowed to appeal
- Third-party persons cannot file appeals on behalf of a part

### Can an institution set a time limit to appeal?

- Yes an institution can and should require an appeal to be filed within a reasonable number of days after a dismissal or determination
- Institution may set a secondary deadline for the non-appealing party to elect to file a cross-appeal after the first party has appealed

### What are the grounds for appeal?

The new regs require the following permitted grounds:

- 1. Procedural irregularity that affected the outcome of the matter
- New evidence that was not reasonably available at the time of the determination regarding responsibility or dismissal was made, that could affect the outcome of the matter; or
- 3. Title IX Coordinator, investigator, or decision-maker (hearing official) had a conflict of interest or bias against complainants or respondents generally or the individual complainant or respondent that affected the outcome of the matter

### **Example of procedural irregularity**

During a hearing, the hearing officer denies the respondent's advisor the right to question witnesses. The respondent appeals, citing this procedural irregularity, and argues that key witness testimony relied on by the hearing officer must be excluded because the witness was not subjected to questioning by the advisor, as required by the policy. And without such testimony, the outcome cannot be supported.

### Are all procedural errors appealable?

- No the procedural irregularity must be one that "affected the outcome of the matter"
- Errors that affect the outcome may be referred to as "prejudicial" errors
- Errors that do not affect the outcome may be called "nonprejudicial" or "harmless" error

### **Example of harmless error**

Policy required hearing to be held within 60 days of submission of Formal Complaint. Hearing was held 61 days after submission of Formal Complaint due to a counting error. The evidence would have been the same if the hearing were held a day earlier.

### **Example of new evidence**

After determination is made that respondent did not commit sexual harassment, complainant secures a previously unknown video made by a bystander at the party that depicts respondent groping complainant and complainant attempting to pull away from respondent. The student who took the video has been away studying abroad and only learned of the hearing after returning a few days ago.

### **Example of conflict of interest/bias**

After determination is made that respondent committed sexual harassment, respondent sees social media post by hearing officer stating: "All victims of sexual harassment must be believed. False reports of harassment are exceedingly rare. A person accused of sexual harassment is a guilty person in my book." Respondent argues bias resulted in a sham hearing with the outcome predetermined.

### What is the appeal process?

Deadline	A party must file appeal by the institutional deadline
Notice	Non-appealing party must be notified in writing of the appeal
Statements	Both parties must be given a reasonable, equal opportunity to submit a written statement in support of or in opposition to the appeal, as the case may be
Written Decision	Appeal office must issue a written decision describing outcome and rationale
Provided to Parties	Written decision must be provided simultaneously to parties

### Should we ever dismiss an appeal?

Yes – dismissal is appropriate if:

- Appeal is filed after the reasonable deadline set in the policy
- Appealing party does not articulate one of the three grounds for appeal

### May the institution appeal if the parties don't?

- No the institution does not take appeals of its own determinations
- In the event a formal complaint is filed by the Title IX Coordinator, the Title IX Coordinator should <u>not</u> have the right to appeal

# Can we require an appealing party to explain their appeal?

Yes – an institution can require that the appealing party state the grounds for appeal and also explain, with some level of specificity, why the appeal should be granted.

### How does the appeal officer make their decision?

- Appeal officer's review is <u>limited in scope</u> to the grounds stated for appeal
- Appeal officer does <u>not</u> hold a new hearing
- Appeal officer must review the appeal, response, and hearing record (to the extent necessary, depending on the grounds for appeal)
- Appeal officer must then draft a written decision that states the outcome of the appeal and rationale

### What are the potential outcomes of an appeal?







Appeal is denied and determination is made final

Appeal is granted and determination is changed by the appeal officer

Appeal is granted, determination is "vacated," and appeal officer sends matter back for new investigation and/or hearing as appropriate, depending on the nature of the error found by the appeals officer

### **Example of appeal**

Appeals officer finds there was a prejudicial procedural error because the hearing officer failed to send notices requesting several of the respondent's key witnesses appear. Appeals officer vacates the adverse finding against the respondent and directs that a new hearing take place after appropriate notices to appear have been issued.

## Is there further review after appeal?

Unless policy expressly provides for second level appeals (not recommended), President and Board should not entertain pleas for additional review.

## **GROUP SCENARIO**

After a hearing, a faculty member—who is also a principal investigator in externally funded research—is determined to have sexually harassed a student lab assistant by repeatedly making sexualized comments about the student's physique and manner of dress when the student was performing research duties in the lab. Faculty member appeals on ground that the Title IX Coordinator was biased insofar as faculty member had previously challenged and argued with Title IX Coordinator during faculty trainings about whether the Title IX process was a "kangaroo court." Faculty member did not raise a concern about bias until the appeal. Hearing officer was a retired judge who heard testimony during the hearing from eight students and lab employees who all corroborated the complainant's account.

# IOWA STATE UNIVERSITY

Office of Equal Opportunity

# **Informal Resolution**

#### What is informal resolution?

A voluntary process to resolve formal complaints of sexual harassment through a mechanism other than the default investigation and hearing.

## What are the key concepts of informal resolution?

A formal complaint must first have been filed and written notice given to the parties

The parties must be apprised in writing of how the informal resolution process will work and the consequences of participating in it

The parties must voluntarily agree to participate in writing

The parties must be allowed to withdraw from informal resolution up until the point it is final

#### **Example of permissible informal resolution**

Parties agree to engage in informal resolution in the form of mediation. Parties meet with third-party mediator three times over the course of two weeks and are very near to reaching a complete agreement. The morning of the last session, the complainant indicates a desire to stop mediation and resume the formal investigation/hearing process.

#### What are the limitations of informal resolution?

- Informal resolution cannot be used where an employee is accused of sexually harassing a student
- Informal resolution cannot be used in the absence of a formal complaint
- Institution cannot require persons to consent to informal resolution as a condition of employment or enrollment

## **Example of impermissible informal resolution**

Student files a formal complaint accusing a faculty member of offering to give student better grades in exchange for sexual favors. Faculty member proposes to informally resolve the complaint by apologizing for a "bad joke" and having a colleague grade student's work product. Student indicates they are amenable to the faculty member's proposal.

## How would the previous example be resolved?

- Investigation and hearing process would resume
- If student withdraws complaint, or refuses to participate, institution might elect to dismiss complaint
- But Title IX Coordinator might also elect to file formal complaint and cause the issue to be adjudicated fully

## Another example of impermissible informal resolution

Enrollment agreement for students contains a clause stating: "Student hereby waives their right to a formal investigation and hearing as contemplated by Title IX and instead agrees that all reports of sexual harassment will be summarily resolved by a decision issued by the Dean of Students after an investigation."

#### Who facilitates an informal resolution?

- Any suitably qualified and trained person may facilitate informal resolution, including the Title IX Coordinator
- Facilitator can be a third-party mediator or alternative dispute resolution specialist
- Default rules on conflicts of interest and bias apply

## What are some examples of informal resolution?

- Facilitated exchange of resolution offers
- Mediation
- Arbitration
- Restorative justice
- Settlement with the involvement of attorneys

# Does every case with disputed facts have to proceed to hearing?

No – As long as the procedural requirements to enter informal resolution are met, Title IX regulations permit a wide range of alternative models, including a decision by a single individual (i.e., "arbitration")

It is especially important to advise the parties of the nature of this type of resolution and how it differs from the default investigation and hearing

#### How long can an informal resolution take?

- Informal resolution should be reasonably prompt
- Typically has the effect of suspending any default investigation and hearing process
- If informal resolution fails or appears futile, institution should promptly resume default investigation and hearing process

#### Is an informal resolution final?

- Generally, yes Most informal resolutions will result in an agreement that resolves the allegations in a definitive and final way
- A party cannot demand an investigation and hearing of the same conduct that has been resolved through informal resolution
- Exception exists if terms of the informal resolution are not final (i.e., contingent) and contemplate a potential return to the formal process

## **Example of informal resolution not being final**

Informal resolution indicates that, in lieu of investigation and hearing, respondent will apologize for respondent's misconduct and attend counseling, but should respondent sexually harass complainant again, complainant will be free to file a formal complaint encompassing the entire range of sexual harassment.

#### How is an informal resolution documented?

- Agreements should be well-documented by the informal resolution facilitator
- Ideally, parties will sign the agreement or provide some other form of written confirmation
- Formal settlement agreements are typically not required unless they are resolving legal claims that have been asserted

## **GROUP SCENARIO**

Student A makes a report that Student B slapped, punched, and shoved Student A while the two were dating. Student A and Student B verbally agree for the Title IX Coordinator to attempt to mediate a resolution. Title IX Coordinator meets separately with each party and mediates a resolution that involves Student B apologizing and attending anger management classes. Each student signs a term sheet. Student B attends two weeks of anger management classes and then stops going. Student A then files a formal complaint based on the allegations in the previous report.

# IOWA STATE UNIVERSITY

Office of Equal Opportunity

# Confidentiality

#### Are sexual harassment cases confidential?

- Sexual harassment cases should be treated as confidential by the institution, with information only shared as necessary to effectuate the policy
- Records containing identifying information on students are subject to FERPA analysis
- The Title IX regulation contains an express preemption, permitting FERPA-protected material to be used as required by Title IX itself

#### Are parties allowed to talk about a case?

- Title IX regulation prohibits an institution from restricting the ability of a party to discuss the allegations under investigation or to gather or present evidence
- First Amendment additionally limits public institutions' ability to restrict speech about a case
- Witness manipulation and intimidation can still be addressed by institution

## **Example of permitted communication**

Respondent in sexual harassment case affirmatively calls several other students who know complainant. Respondent tells such persons he has been accused of sexual harassment and is attempting to determine whether the complainant discussed the effect of respondent's actions with any of them.

# Example of communication institution may restrict

Complainant contacts witness whom complainant knows will testify to witness' belief, based on observation, that complainant was not incapacitated and desired to have sex with respondent. Complainant tells witness to ignore investigator's request for an interview, to lie if witness is asked what witness observed, and not to show up at a hearing under any circumstances.

#### Are interviews and hearings confidential?

- Institution should restrict access to investigations and hearings to those persons whose attendance is required to effectuate policy
- Parties may be accompanied by advisors of choice and potentially others if justified by the need for a reasonable accommodation
- Media should not be granted access to interviews and hearings

## **GROUP SCENARIO**

Student A is being investigated for sexually assaulting Student B. Student A contacts various individuals who were present at a party immediately before the sexual assault and asks the individuals to sign a declaration attesting that Student B was sober and fondling Student A in front of others. One such individual is a friend of Student B's and complains to the Title IX Coordinator. Later, when Student A is given access to the investigation evidence before the conclusion of the investigation, Student A posts the entire evidentiary record online



eooffice@iastate.edu

3410 Beardshear Hall

515-294-7612

Hotline: 515-294-1222

https://www.eoc.iastate.edu/